

Locate the Information Regarding Electronics Protests page that was include with the appraisal notice that you received. You need to have this page in order to register on the E-File Website.

This page includes an Owner ID and Personal Identification Number (PIN) that is required in order to register an account for your property to E-File.

If you did not receive this letter, your property is not eligible for E-File.

Information Regarding Electronic Protests

EL PASO CENTRAL APPRAISAL DISTRICT
5801 TROWBRIDGE DR
EL PASO, TX 79925-3345
Phone: 915-780-2131 Fax: 915-780-2130

Property ID: 123456
Legal: 1 SUBDIVISION PARK LOT 1 (1500 SQ)
Situs: 123 PLACE EL PASO, TX

Owner ID: 999999
PIN: xxxXXxXxxXXX



NOTICE TO PROPERTY OWNERS

Dinah L. Kilgore, RPA, Executive Director/Chief Appraiser of the El Paso Central Appraisal District (EPCAD), in compliance with Section 41.415 of the Texas Property Tax Code, is proud to announce its new On-Line Protest Process.

While currently limited to homestead residential properties, EPCAD hopes to expand this service to include other types of taxable real and business personal property in the future. There is no charge for using this service.

Using this on-line service does not change any deadlines for filing a timely protest with the Appraisal Review Board (ARB).

This service is not available to a property owner who has designated an agent to represent the owner in a protest.

Using this on-line service, and depending on the type of property and time of your appeal, you may be able to:

All first time users must register an account in order to utilize the EPCAD E-File Website.

Go to the following Link in order to get started:

<http://protest.epcad.org/onlineappeals>

At the E-File page click on the Register button towards the bottom section of the page to begin.

Welcome to the EL PASO CAD Electronic Filing Website

Existing User

A registered login is required to enter this site. If you have already registered and would like to log into your account, please enter your login information below.

User Name:


Password:

Sign In

Forgot your username? [Click here](#)
Forgot your password? [Click here](#)

New User

Don't have a username and password? **Register**



Please enter the Owner ID and Personal Identification Number (PIN) in the boxes on this page.

Make sure to type in the Personal Identification Number (PIN) exactly as it is on the notice. It is case sensitive and will give you an error if it is typed in all lower case \ upper case letters.

When finished click on the Register button to continue.

EL PASO CAD Property Search Help

New User Registration

Property Owner Information

This website is intended to electronically file an ARB Protest for the property tax year. The appraisal notice you received should have contained both an Owner ID (or Agent ID) and a Personal Identification Number. Please enter that information below to begin the registration process.

Owner / Agent ID:

PIN:

If you have already registered [Click here](#)

If you get the following message “The PIN entered is already being used” this means that you have already registered once before.

Go to the following Link and log in with your USERNAME and PASSWORD:

<http://protest.epcad.org/onlineappeals>

New User Registration

Property Owner Information

This website is intended to electronically file an ARB Protest for the property tax year. The appraisal notice you received should have contained both an Owner ID (or Agent ID) and a Personal Identification Number. Please enter that information below to begin the registration process.

Owner / Agent ID:

XXXXXX *

PIN:

(XXXXXXXX) *

Register

• The PIN entered is already being used.

If you have already registered [Click here](#)



Please provide the following information in the boxes provided of the New User Registration Page:

User Name - anything that you want

Password - something that you can remember

E-mail Address – for the CAD to contact you

Security Question and Answer – anything that you want and can remember

User Name and Password are case sensitive


New User Registration

VWebsite User Information

Please complete the following form to register for online electronic protest filing. When complete, please click the Next button.

Owner / Agent ID:	999999
PIN:	xxxXXxXxxXXX
Name:	JOHN PUBLIC
Username:	<input type="text"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>
Email Address:	<input type="text"/>
Confirm Email Address:	<input type="text"/>
Security Question:	<input type="text"/>
Security Answer:	<input type="text"/>

Please enter the text displayed in the image box below:



I confirm that I wish to receive all correspondence relating to my property protest(s) electronically.

I confirm that I DO NOT wish to receive correspondence relating to my property protest(s) electronically.

Once you have completely filled out the information, type in the letters that you see on the box in the middle of the page on the box provided.

A valid E-mail address is needed in order for the appraisal district to communicate with you in regards to your E-File. You must accept to receive all correspondence electronically in order to qualify for E-File.

When finished click on the Next Button.

New User Registration

Website User Information

Please complete the following form to register for online electronic protest filing. When complete, please click the Next button.


Owner / Agent ID:	999999
PIN:	xxxXXxXxxXXX
Name:	JOHN PUBLIC
Username:	<input type="text"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>
Email Address:	<input type="text"/>
Confirm Email Address:	<input type="text"/>
Security Question:	<input type="text"/>
Security Answer:	<input type="text"/>

Please enter the text displayed in the image box below:

vztyl

I confirm that I wish to receive all correspondence relating to my property protest(s) electronically.

I confirm that I DO NOT wish to receive correspondence relating to my property protest(s) electronically.

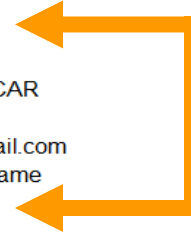


On this page, verify that all of the information you have provided is correct.

Confirm Website User Information

Please confirm that the following information is correct and that you agree with the End User Agreement below. When complete, please click the Confirm button.

Owner / Agent ID: 978711
PIN: jS9KbSsGzdfC
Name: PUBLIC Q OSCAR
Username: OscarP
Email Address: johnpublk@gmail.com
Security Question: Doc Octs last name
Security Answer: oct



End User Agreement:

El Paso Central Appraisal District User Agreement and Liability Disclaimer
GENERAL
This Web site is offered to you, the ("User"), conditioned on acceptance of the terms, conditions, and notices contained herein, without modification. User access and use of this site constitutes acceptance of these terms and conditions. The El Paso Central Appraisal District ("The District") Web Site is comprised

I agree with the terms outlined in the End User Agreement

EEmail Agreement:

You must provide a current email address in order that the District may contact you as required by Section 41.415(d)(3) of the Texas Tax Code. By supplying an email address, you agree that it is correct and the District may utilize it to communicate electronically with you regarding your protest. An electronic mail address provided by a property owner to the District pursuant to section 41.415(d)(3) is confidential and may not be disclosed by the District.

I agree with the terms outlined in the EEmail Agreement

Back

Confirm

If for any reason you are not satisfied with your information, click on the [Back](#) button to go back to the [New User Registration page](#) and edit your information.

Confirm Website User Information

Please confirm that the following information is correct and that you agree with the End User Agreement below. When complete, please click the Confirm button.

Owner / Agent ID: 978711
PIN: jS9KbSsGzdfC
Name: PUBLIC Q OSCAR
Username: OscarP
Email Address: johnpublk@gmail.com
Security Question: Doc Octs last name
Security Answer: oct

End User Agreement:

El Paso Central Appraisal District User Agreement and Liability Disclaimer
GENERAL
This Web site is offered to you, the ("User"), conditioned on acceptance of the terms, conditions, and notices contained herein, without modification. User access and use of this site constitutes acceptance of these terms and conditions. The El Paso Central Appraisal District ("The District") Web Site is comprised

I agree with the terms outlined in the End User Agreement

Email Agreement:

You must provide a current email address in order that the District may contact you as required by Section 41.415(d)(3) of the Texas Tax Code. By supplying an email address, you agree that it is correct and the District may utilize it to communicate electronically with you regarding your protest. An electronic mail address provided by a property owner to the District pursuant to section 41.415(d)(3) is confidential and may not be disclosed by the District.

I agree with the terms outlined in the EMail Agreement

[Back](#)

[Confirm](#)

If you are satisfied with your information, read the End User Agreement and Email Agreement. If you agree with these terms, click on the check boxes below both agreements and then click on the Confirm button.

Confirm Website User Information

Please confirm that the following information is correct and that you agree with the End User Agreement below. When complete, please click the Confirm button.

Owner / Agent ID: 978711
PIN: jS9KbSsGzdfC
Name: PUBLIC Q OSCAR
Username: OscarP
Email Address: johnpublk@gmail.com
Security Question: Doc Octs last name
Security Answer: oct

End User Agreement:

El Paso Central Appraisal District User Agreement and Liability Disclaimer
GENERAL
This Web site is offered to you, the ("User"), conditioned on acceptance of the terms, conditions, and notices contained herein, without modification. User access and use of this site constitutes acceptance of these terms and conditions. The El Paso Central Appraisal District ("The District") Web Site is comprised

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You must provide a current email address in order that the District may contact you as required by Section 41.415(d)(3) of the Texas Tax Code. By supplying an email address, you agree that it is correct and the District may utilize it to communicate electronically with you regarding your protest. An electronic mail address provided by a property owner to the District pursuant to section 41.415(d)(3) is confidential and may not be disclosed by the District.

I agree with the terms outlined in the EEmail Agreement

Back

Confirm

Once you click on the Confirm button and there are no errors or issues with the information that you have provided, a page notifying you that you have successfully created an account will be displayed.

New User Registration

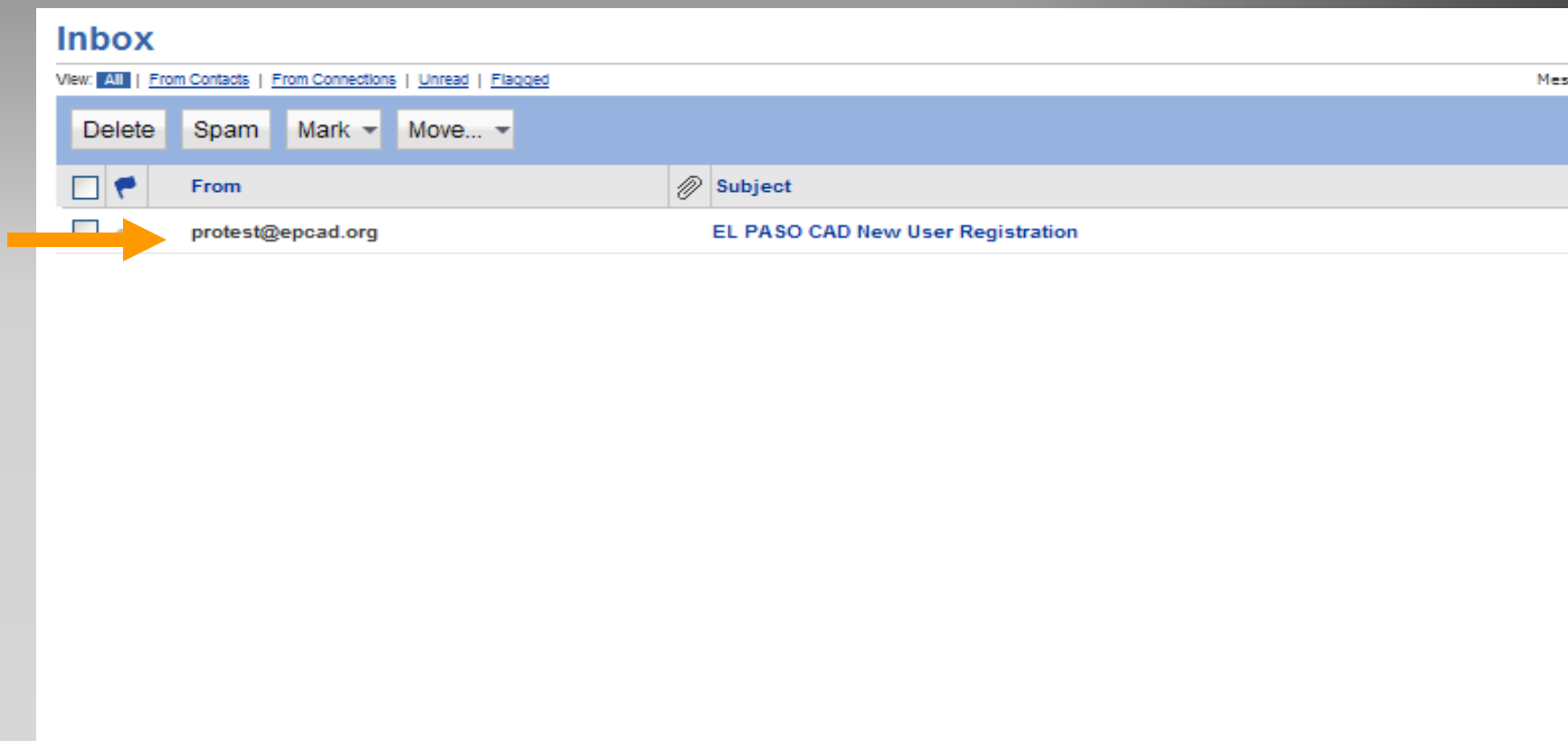
Your new account has been successfully created.

NOTE: The registration process requires you to confirm the email address you specified, so an email will be automatically sent to you shortly. Please remember to check your spam or junk folder if this message does not arrive in your inbox soon. After you have received the email, click the link contained in the email to confirm your account before attempting to login. When your account has been confirmed, you will then be allowed to login to this website.

[Click here](#) to return to the login page.

Please log in to your E-mail client and check for a message from the El Paso CAD.

An E-mail message will be sent to you with further instructions to finalize the registration Process. This E-mail does not contain your User Name or Password. The E-Mail may take up to an hour to be delivered.



Open the E-mail message and click on the link to complete the registration process.

This is necessary to verify the validity of your E-mail address and that any correspondence in regards to your E-file will be delivered to you.

The screenshot shows a Notepad window displaying an email. At the top, there is a search bar with a magnifying glass icon and the text "Mail Search". Below this is a navigation bar with "Previous", "Next", and "Back to Messages" links. A toolbar contains buttons for "Delete", "Reply" (with a dropdown arrow), "Forward", "Spam", and "Move..." (with a dropdown arrow). The email header shows the subject "EL PASO CAD New User Registration", the sender "From: 'protest@epcad.org' <protest@epcad.org>" with a small icon, and the recipient "To: J_Public@yahoo.com". The body of the email starts with "JOHN PUBLIC," followed by the text "Thank you for registering with EL PASO CAD. Please click the link below to complete the registration process." Below this is a blue underlined link: <http://epcad.org/OnlineAppeals/Account/EmailConfirm/2/rxzNGnmQuc>. A large orange arrow points to the end of this link. At the bottom, there is another toolbar with "Delete", "Reply" (with a dropdown arrow), "Forward", "Spam", and "Move..." (with a dropdown arrow) buttons. The footer includes "Previous", "Next", and "Back to Messages" links, and a "Select Me" button on the right.