

To access the Online E-File Portal go to : <http://www.epcad.org/OnlineServices/OnlineProtest>  
And click on the Megaphone Button at the bottom of the page

**EPCAD** El Paso Central Appraisal District

Home News Forms Links Calendar Property Search

**Before You Begin to E-File Protest**

**There is NO CHARGE for this service.**

**Submitting a protest electronically does not change any deadlines for filing a timely protest. Deadline for all timely protests is May 15th or 30 days from the date of your appraisal notice.**

If you received a notice, you have 30 days from the date of your notice or May 15th, whichever is later to submit your protest. If you do not receive a notice, you have until May 15th to submit your protest.

**You will not receive any correspondence through the US Postal Service.**

You must accept to receive electronic communications from the CAD when submitting an electronic protest. The CAD will only contact you in regards to the acceptance and further status of your protest. The CAD will not give out your email address to any company and will not contact you other than to inform you of the status of your protest. Failure to accept electronic communications will result in the CAD's inability to communicate with you about your protest. The email sender will be [protest@epcad.org](mailto:protest@epcad.org). Unfortunately, this email is an automated notification, which is unable to receive replies. We're happy to help you with any questions or concerns you may have. Please contact us directly at (915) 780-2131.

**Typical timeframe for an Efile protest:**

- Create Protest: 30 to 60 mins to be in our system and show up on the website
- Upload Evidence: 30 to 60 mins after protest is in our system
- Protest Offer: 5 to 8 Days Typically (depending on workload this can take longer)

If it has been more than two weeks and you have not received an email response from the CAD, please check your spam/junk email folder. Sometimes emails from the CAD can be filtered by some email programs as spam/junk email. If you feel that you are not receiving emails from the CAD, please contact us.

**Log in to the website periodically to see if the status of your protest has changed, especially if you do not see any emails from the CAD.**

It is your responsibility to check on the status of your protest. Do not wait until May 15th to inform the CAD of any problems or issues. The sooner you contact us the sooner we can determine how to assist you.

Using this online service DOES NOT CHANGE ANY DEADLINES for filing a timely protest with the Appraisal Review Board (ARB).

### E-File Guidelines

- [First Time Registration](#)
- [Username, Password, or Pin Retrieval](#)
- [Creating A Protest](#)
- [Submitting Evidence](#)
- [Protest Status and Settlement Offer](#)
- [Viewing Evidence and ARB Hearing Date](#)



Click on the button above to E-File

## UPLOADING EVIDENCE

Enter your Username and Password.  
Click the Login button when you are ready to proceed.

EL PASO CAD Property Search Help Harris Govern

Welcome to the EL PASO CAD E-Services Portal

Enter your login credentials below, then click login.

User Name:

Password:

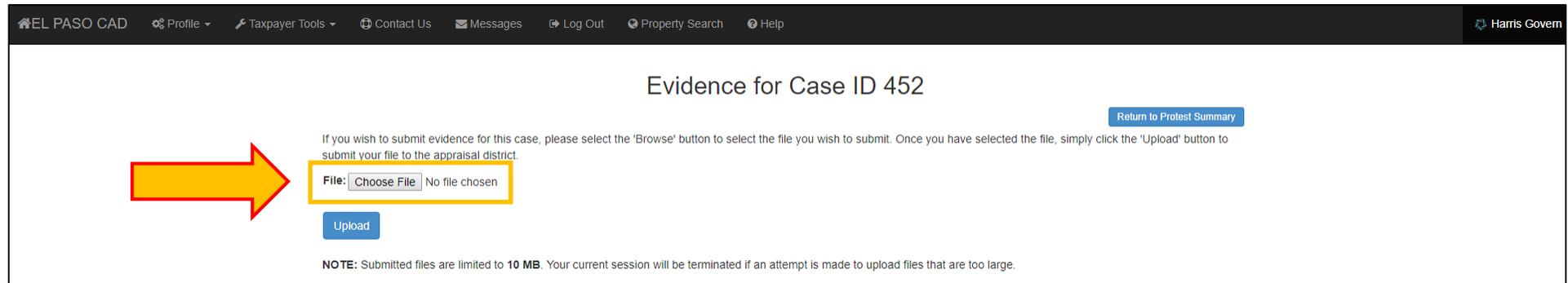
Login Forgot Username Request PIN

On the Protest Summary screen, click the Evidence View button. On the Evidence View screen, navigate to the protested account that you want to attach evidence to. Locate the Upload button and click it to begin.

The screenshot displays the 'Protest Summary' page in the EL PASO CAD system. The top navigation bar includes 'EL PASO CAD', 'Profile', 'Taxpayer Tools', 'Contact Us', 'Messages', 'Log Out', 'Property Search', and 'Help'. The user 'Harris Govern' is logged in. The main heading is 'Protest Summary'. Below this is a 'Protest List' section with an 'EFile' button. The interface includes a 'Custom View' dropdown set to 'Protest View', with 'Evidence View' highlighted by a yellow box and a red arrow. There are also buttons for 'Settle Selected Properties', 'Withdraw Selected Properties', and 'Export Results for Selected Properties'. A search area includes 'Filter By Property ID List', 'Filter By Hearing Date - Begin' and 'End' (both set to 'mm/dd/yyyy'), and a 'Search' field. A table lists protest entries with columns: Property ID, Property Address, Appraised Value, Protest ID, Year, Most Recent CAD Doc Date, CAD Documents, Documents Uploaded, Most Recent Upload Date, Upload, and Property Search. The first entry has Property ID 639791, Address 1234 NONAME EL PASO, TX 79925, Appraised Value \$134,369, Protest ID 452, Year 2018, and 0 Documents Uploaded. The 'Upload' button for this entry is highlighted with a yellow box and a red arrow. The page shows 'Showing 1 to 1 of 1 entries' and a pagination control with 'Previous', '1', and 'Next'.

Property ID	Property Address	Appraised Value	Protest ID	Year	Most Recent CAD Doc Date	CAD Documents	Documents Uploaded	Most Recent Upload Date	Upload	Property Search
639791	1234 NONAME EL PASO, TX 79925	\$134,369	452	2018	N/A	N/A	0		Upload	Details

You will be taken to the Evidence page for the account being protested. Here you can upload any files that you would like for the appraisal district to consider for the protest. This can include pictures of the property, repair estimates, appraisals, settlement/closing statements, market sale evidence, or equity information.

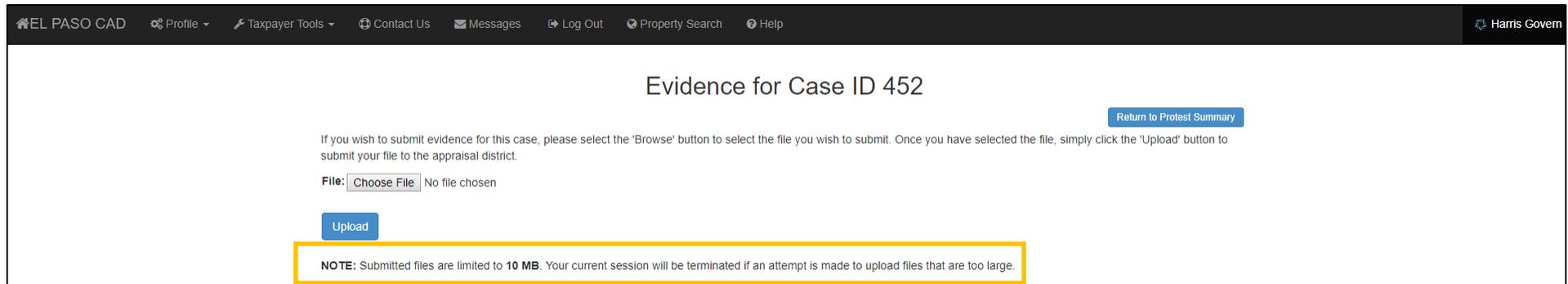


The screenshot shows a web interface for "Evidence for Case ID 452". At the top, there is a navigation bar with links for "EL PASO CAD", "Profile", "Taxpayer Tools", "Contact Us", "Messages", "Log Out", "Property Search", and "Help". On the right side of the navigation bar, it says "Harris Govern".

The main content area has the title "Evidence for Case ID 452" and a "Return to Protest Summary" button. Below the title, there is a text instruction: "If you wish to submit evidence for this case, please select the 'Browse' button to select the file you wish to submit. Once you have selected the file, simply click the 'Upload' button to submit your file to the appraisal district." A yellow arrow points to the "Choose File" button in the file selection area, which is highlighted with a yellow box. Below the file selection area is an "Upload" button.

At the bottom of the main content area, there is a note: "NOTE: Submitted files are limited to 10 MB. Your current session will be terminated if an attempt is made to upload files that are too large."

Files can only be uploaded one at a time and are limited to a maximum file size of 10MB. The website will terminate the upload session if a file exceeds the 10 MB limit.



EL PASO CAD Profile Taxpayer Tools Contact Us Messages Log Out Property Search Help Harris Govern

### Evidence for Case ID 452

[Return to Protest Summary](#)

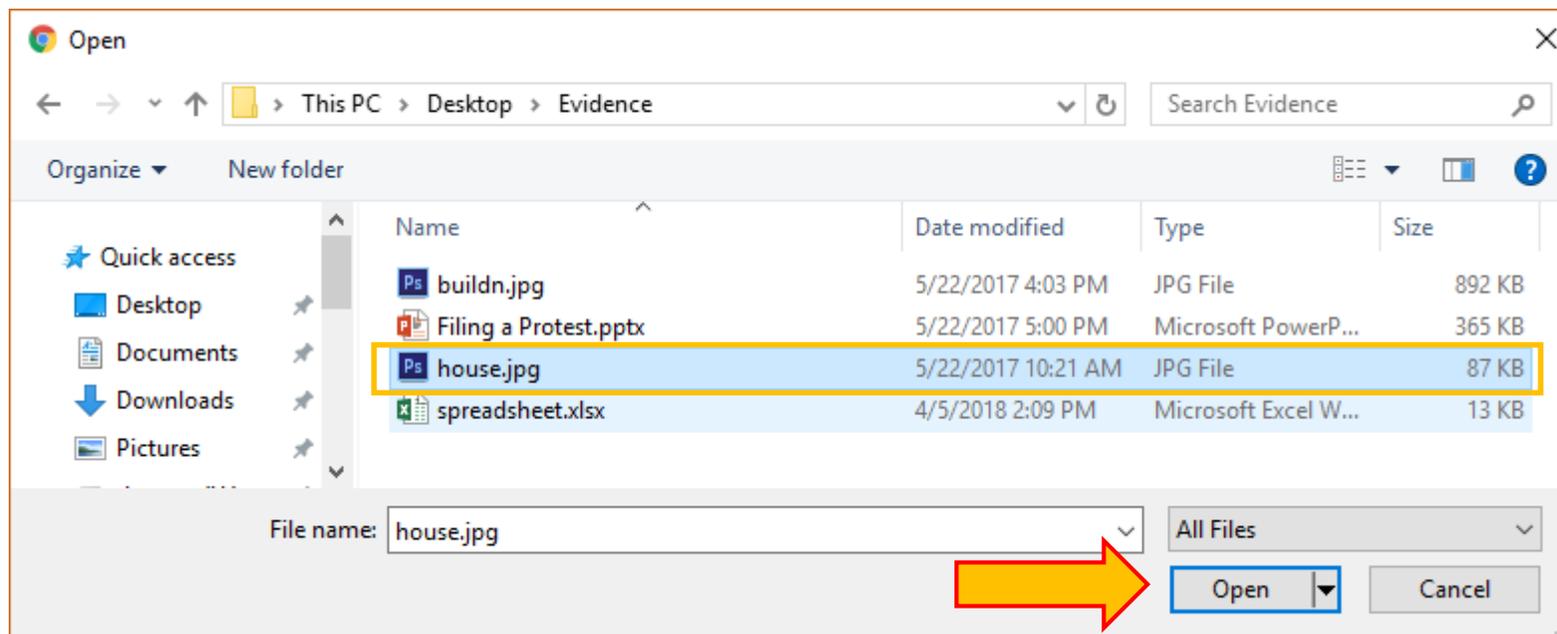
If you wish to submit evidence for this case, please select the 'Browse' button to select the file you wish to submit. Once you have selected the file, simply click the 'Upload' button to submit your file to the appraisal district.

File:  No file chosen

**NOTE:** Submitted files are limited to **10 MB**. Your current session will be terminated if an attempt is made to upload files that are too large.

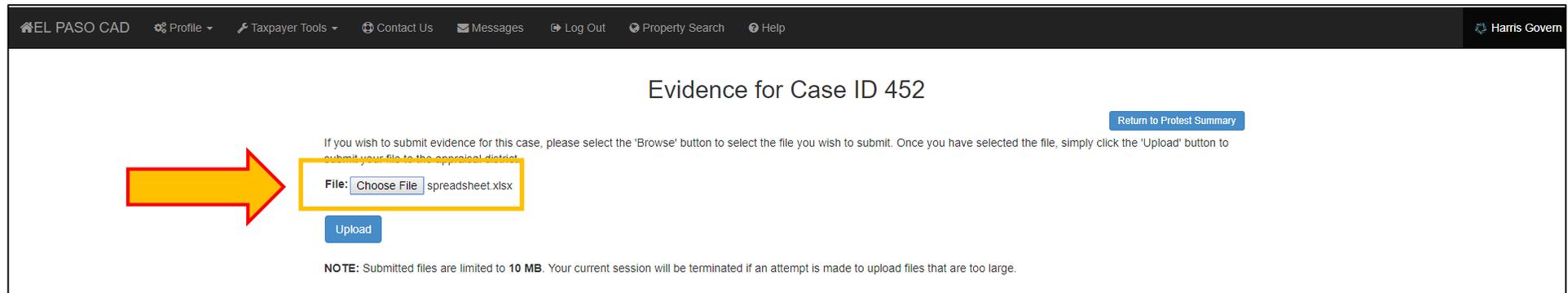
When ready, click the Choose File button to select your file.

Select the file to upload then click the Open button.



The selected file will now appear next to the Choose File button. Make sure that the files selected are the ones that you would like to upload. Once files are uploaded to the E-File Portal they cannot be deleted or removed.

When you are ready, click the Upload button to finish.



The screenshot shows the 'Evidence for Case ID 452' page. At the top, there is a navigation bar with links for 'EL PASO CAD', 'Profile', 'Taxpayer Tools', 'Contact Us', 'Messages', 'Log Out', 'Property Search', and 'Help'. On the right side of the navigation bar, it says 'Harris Govern'. Below the navigation bar, the page title is 'Evidence for Case ID 452'. To the right of the title is a blue button labeled 'Return to Protest Summary'. Below the title, there is a paragraph of text: 'If you wish to submit evidence for this case, please select the 'Browse' button to select the file you wish to submit. Once you have selected the file, simply click the 'Upload' button to submit your file to the appraisal district.' Below this text is a file selection area. It consists of a 'File:' label, a 'Choose File' button, and the text 'spreadsheet.xlsx'. A yellow arrow points to the 'Choose File' button, and a yellow box highlights the 'Choose File' button and the text 'spreadsheet.xlsx'. Below the file selection area is a blue button labeled 'Upload'. At the bottom of the page, there is a note: 'NOTE: Submitted files are limited to 10 MB. Your current session will be terminated if an attempt is made to upload files that are too large.'

The uploaded files will now be attached to your protested account and will be displayed on a list. Selecting the files will allow you to view or download them.

Continue these steps until all of the files that you wish to upload are submitted. When you are done, go to the top right hand corner and click the Return to Protest Summary button.

EL PASO CAD Profile Taxpayer Tools Contact Us Messages Log Out Property Search Help Harris Govern

### Evidence for Case ID 452

[Return to Protest Summary](#)

If you wish to submit evidence for this case, please select the 'Browse' button to select the file you wish to submit. Once you have selected the file, simply click the 'Upload' button to submit your file to the appraisal district.

File:  No file chosen

**NOTE:** Submitted files are limited to **10 MB**. Your current session will be terminated if an attempt is made to upload files that are too large.

Evidence List <sup>1</sup>

**NOTE:** For your safety some files must be downloaded due to browser restrictions.

View	Property ID	File Name	Date Added
	639791	<a href="#">spreadsheet.xlsx</a>	04/05/2018 14:10 PM

To return to the Evidence screen, click on the Upload button on the Protest Summary screen.

The screenshot shows the 'Protest Summary' interface. At the top, there is a navigation bar with 'EL PASO CAD' and various utility links like 'Profile', 'Taxpayer Tools', 'Contact Us', 'Messages', 'Log Out', 'Property Search', and 'Help'. The user 'Harris Govern' is logged in. The main heading is 'Protest Summary'. Below it, there's a 'Protest List' section with an 'EFile' button. The interface includes several filters and controls: 'Custom View' (with 'Evidence View' selected), 'Select Columns...', 'Settle Selected Properties', 'Withdraw Selected Properties', 'Export Results for Selected Properties', 'Filter By Property ID List', 'Filter By Hearing Date - Begin' and 'End' (both set to 'mm/dd/yyyy'), and a 'Search' field. A table displays one entry with columns: Property ID (639791), Property Address (1234 NONAME EL PASO, TX 79925), Appraised Value (\$134,369), Protest ID (452), Year (2018), Most Recent CAD Doc Date (N/A), CAD Documents (N/A), Documents Uploaded (0), Most Recent Upload Date, Upload, and Property Search. The 'Upload' button in the table is highlighted with a yellow box, and a red arrow points to it from the right. The bottom of the table shows 'Showing 1 to 1 of 1 entries' and pagination controls (Previous, 1, Next).

Property ID	Property Address	Appraised Value	Protest ID	Year	Most Recent CAD Doc Date	CAD Documents	Documents Uploaded	Most Recent Upload Date	Upload	Property Search
639791	1234 NONAME EL PASO, TX 79925	\$134,369	452	2018	N/A	N/A	0		Upload	Details